

Safety, Health, Environmental, Risk and Quality (SHERQ) Policy Statement

Management at CISCO, manufacturers of billets and rebars accepts full responsibility for the efficient supply of products and services to our customers in accordance with agreed specifications, delivery times and cost in order to satisfy their needs. We acknowledge that customer satisfaction is essential for long term profitability and sustainable growth of our business and we will strive to reduce/eliminate customer complaints and waste.

We strive to be a preferred supplier for “green” and “blood free” products and services in the markets we serve.

This policy applies to all employees, service providers, contractors and sub-contractors performing work for or on behalf of CISCO, on premises owned, rented or otherwise occupied by CISCO.

SHERQ principles

1. Management is responsible for safety, health, environmental, risk management, quality (SHERQ) and railway safety.
2. We strive to prevent injuries, occupational diseases / illnesses, property damage, process losses, product non-conformances and environmental harm.
3. All incidents, unsafe conditions, unsafe behaviour, product non-conformance must be reported before the end of the shift.
4. Working safely is both a right and a condition of employment.
5. SHERQ is an integral part of our operations and daily work performance.
6. Excellence in SHERQ performance results in exceptional business results.

Our commitment

1. Maintain an efficient, reliable and effective supply of steel products on time to our customers.
2. Fulfil our compliance obligations (legal requirements, licences, codes, other requirements such as Railway Safety Act 16 of 2002, SANS 3000 and management systems accordance with ISO 9001, ISO 14001 and ISO 45001).
3. Prevent injuries, occupational diseases, pollution related incidents and product non-conformances.
4. Reduce the impact of activities with the aim to protect people and the environment (zero harm).
5. Train and develop people.
6. Adhere to all SHERQ procedures, standards, policies and related legislation.
7. Communicate SHERQ policy and report SHERQ performance to all relevant interested parties.
8. Seek to continually improve by reviewing SHERQ policy, objectives, implemented actions for effectiveness and best practices periodically.

To achieve above-mentioned commitment, we need to:

1. Develop a quality system that complies with ISO 9001:2015 management system requirements ensuring that the product and service delivered comply with the relevant standards, order requirements, specifications and codes of practice pertaining to the customers contract.
2. Measure, review and report on the effectiveness of our SHERQ management system for continual improvement.
3. Identify and continually assess enterprise wide risks and implement actions to mitigate risks. Conserve the environment by optimising the use of natural resources.
4. Investigate incidents, complaints and non-conformities to prevent occurrence and re-occurrence.
5. Provide appropriate training to all people and perform job observations to ensure people are competent.
6. Implement a communication plan to promote legal, SHERQ related and rail safety awareness.

2 May 2019

Date



Kafkas Faziloglu
Managing Director

